
Report To:	Education and Communities Committee	Date:	10 March 2020
Report By:	Corporate Director Education, Communities and Organisational Development	Report No:	EDUCOM/21/20/HS
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Subject:	Inverclyde Antisocial Behaviour Strategy 2020-2025		

1.0 PURPOSE

- 1.1 The purpose of this report is to seek approval by the Education and Communities Committee of the Inverclyde Antisocial Behaviour Strategy 2020-2025, following the expiry of the previous strategy.
- 1.2 The report provides members with an outline of the legislative requirements placed on the local authority, an outline of the strategy process including future work and responses from the recent Inverclyde-wide consultation to gather the views and experiences of members of the public. A copy of the strategy is appended for members (Appendix 1).

2.0 SUMMARY

- 2.1 The Antisocial Behaviour etc. (Scotland) Act 2004 (The Act) placed a duty on each local authority and Chief Constable to jointly prepare, publish, review and revise a strategy to tackle ASB in the authority's area. The previous strategy for Inverclyde has now expired.
- 2.2 The Inverclyde Community Safety Partnership Strategy Group endorsed the creation of a new Inverclyde Antisocial Behaviour Strategy at its meeting on 5 June 2019. This Strategy is also aligned to the forthcoming Inverclyde Community Safety Partnership Strategy currently in development.
- 2.3 A draft version of the antisocial behaviour strategy was presented to the Education and Communities Committee at its meeting on 5 November 2019 which agreed to a community consultation seeking the views and experiences of individuals and community groups in respect of antisocial behaviour. Feedback from this consultation is outlined in the paper.

3.0 RECOMMENDATIONS

- 3.1 It is recommended that the Education and Communities Committee:
1. approves the Inverclyde Antisocial Behaviour Strategy 2020-2025; and
 2. notes that an Inverclyde Antisocial Behaviour policy document will be created following approval of the Strategy.

4.0 BACKGROUND

- 4.1 The Antisocial Behaviour etc. (Scotland) Act 2004 (The Act) is the primary legislation for dealing with antisocial behaviour in Scotland. The Act sets out a range of responses made available to local authorities and Police Scotland ranging from the requirement of Local Authorities to jointly prepare and produce an antisocial behaviour strategy, to the dispersal of groups, closure of premises, dealing with noise nuisance and the environment, the regulation and registration of certain landlords as well as the application of Antisocial Behaviour Orders.
- 4.2 Part 1 of The Act places a statutory responsibility on a local authority and Police to prepare an antisocial behaviour strategy for the authority area. The Act also requires the strategy to specify a number of local arrangements:
- Outline the key principles, strategic context and the aims and objectives of the local authority and the Chief Constable in dealing with antisocial behaviour in Inverclyde (Section 1(1) of The Act);
 - Set out an assessment of the extent and type of occurrences of antisocial behaviour in Inverclyde (Section 3(a) of The Act);
 - Specify local arrangements for consulting and engaging with community bodies and other people (including young people) in each area where there are (or are likely to be) occurrences of antisocial behaviour, on how to prevent and tackle antisocial behaviour in Inverclyde (Section 3(c) of The Act);
 - Specify the range of available services designed to prevent or tackle antisocial behaviour, which are available to all residents in Inverclyde (Section 3(d) of The Act);
 - Set out the range of available services designed to support victims of antisocial behaviour in Inverclyde (Section 3(e) of The Act);
 - Specify the ways in which members of the public can report antisocial behaviour in Inverclyde (Section 3(e) of The Act);
 - Outline the provision of mediation in relation to disputes arising from antisocial behaviour (Section 3(e) of The Act);
 - Describe how Inverclyde Council and the Chief Constable of Police Scotland will co-ordinate the discharge of the functions in relation to tackling antisocial behaviour in Inverclyde (Section 3(f) of The Act);
 - Provide for the lawful exchange of information relating to antisocial behaviour between Inverclyde Council, the Chief Constable of Police Scotland, and any other relevant person (Section 3(f) of The Act); and
 - Outline the mechanism for keeping this strategy under review (Section 4(a) of The Act).
- 4.3 The Inverclyde Antisocial Behaviour Strategy 2020-2025 is the fourth strategy for Inverclyde and builds upon the significant progress made by partners to address antisocial behaviour in Inverclyde.
- 4.4 Contained within the Inverclyde Antisocial Behaviour Strategy 2020-2025 is an outline of the local and national context of responding to antisocial behaviour, the various responses to antisocial behaviour in Inverclyde, and an assessment of antisocial behaviour in Inverclyde.

With respect to the assessment of antisocial behaviour in Inverclyde, the strategy shows the extent of antisocial behaviour complaints within Inverclyde made to Inverclyde Council and Police Scotland between April 2016 and March 2019 noting:

- that in 2018/19, overall, antisocial behaviour complaints made to Inverclyde Council reduced by 39% compared to 2016/17;
- that in 2018/19, overall, antisocial behaviour complaints made to Police Scotland reduced by 19% compared to 2016/17; and
- a comparison of the six locality areas in Inverclyde over the period 2017/18 to 2018/19 indicates that all locality areas experienced a reduction in antisocial behaviour complaints made to Inverclyde Council and Police Scotland, with the exception of Greenock West and Gourock which increased by 2%.

4.5 Whilst the legislative requirement for the completion of the strategy lies with the local authority and Police Scotland, the Community Safety Partnership Coordinating Group has responsibility for the coordination of delivery of responding to antisocial behaviour in Inverclyde. The Coordinating Group has identified a need for a policy document which sets out how services and agencies respond to antisocial behaviour in Inverclyde, particularly when a partnership response is required. This work will commence during period 2020/21.

5.0 STRATEGY PROCESS

5.1 In order to prepare this strategy a short term working group (STWG) made up of partners from within the Inverclyde Community Safety Partnership was convened. The STWG is comprised of membership from Inverclyde Council, Police Scotland, Cloch Housing Association, Larkfield/Link Housing Association, Oak Tree Housing Association and River Clyde Homes.

5.2 The Antisocial Behaviour etc. (Scotland) Act 2004, as noted previously, requires each Local Authority and Police Scotland Chief Constable to jointly prepare an antisocial behaviour strategy for the area. Due to the current partnership arrangements in place across Inverclyde, the STWG also noted the need for an Inverclyde Antisocial Behaviour policy document which will set out agencies across Inverclyde will respond to antisocial behaviour. This policy document will be progressed by the STWG during quarter 1 of 2020/21.

5.3 A draft version of the Strategy was presented to the Education and Communities Committee at its meeting on 5 November 2019 seeking approval of the draft strategy, endorsement of the community consultation seeking the views and experiences of individuals and groups in respect of antisocial behaviour, and agreeing for the finalised antisocial behaviour strategy to be submitted to a further meeting of the Committee.

5.4 In preparing, reviewing or revising a strategy, The Act, requires local authorities to consult:

- a) the Principal Reporter;
- b) registered social landlords which provide or manage property in the authority's area;
and
- c) such community bodies and other persons as the local authority considers appropriate.

This work was completed and an analysis of the community engagement is noted in Section 6 of this report.

5.5 During the preparation of the Inverclyde Antisocial Behaviour Strategy, the Community Safety Partnership Strategy Group sought endorsement from the Inverclyde Alliance to begin preparations for a new Community Safety Strategy. As in previous editions of the Strategic Assessment, the 2020-22 strategy identified antisocial behaviour as a priority theme for the Community Safety Partnership.

5.6 The Community Safety Partnership Coordinating Group has responsibility for the delivery of activities relating to antisocial behaviour. During 2020/21 the Coordinating Group will create a policy document which will set out how community safety partners respond to antisocial behaviour in Inverclyde, particularly when a partnership is required. The Community Safety Strategy Group will report annually to the Inverclyde Alliance Board on the strategy.

5.7 Regarding the requirement by Inverclyde Council to complete a Data Protection Impact Assessment (Section 7.4 (c)) it has been agreed by the STWG that this will inform the development of the policy document.

6.0 COMMUNITY ENGAGEMENT

6.1 A questionnaire was issued between 5 November 2019 and 20 December 2019 seeking the views and experiences of individuals and community groups across Inverclyde.

6.2 The consultation was publicised via www.inverclyde.gov.uk and regularly promoted via social media platforms by a number of community safety partners.

6.3 The consultation sought information on the following:

- Experiences of antisocial behaviour in the previous 12 months;
- The types of antisocial behaviour experienced (if applicable);
- Which service/agency the antisocial behaviour was reported to (if applicable);
- Knowledge of the Inverclyde Council Community Warden Service;
- If there had been a reduction in antisocial behaviour in the previous 12 months; and
- General comments on the antisocial behaviour strategy.

6.4 28 responses were received which highlighted the following issues:

- The majority of responses advised that they or someone in their household had been a victim of antisocial behaviour in the previous 12 months;
- Alcohol-related antisocial behaviour, noise-related antisocial behaviour, drug-related antisocial behaviour, vandalism and disorder from groups were reported as the most prevalent concerns;
- Whilst the majority of those affected by antisocial behaviour contacted either Police Scotland, Inverclyde Council or their social landlord there were a number of people who did not report the antisocial behaviour to a service;
- The majority of those responding did know that they could contact the Community Warden Service to report antisocial behaviour; and
- The majority of those responding did not believe there had been a reduction in antisocial behaviour in their neighbourhood in the previous 12 months.

6.5 Although there was a small number of responses to the consultation, elected members should note ongoing engagement opportunities for the public to respond to issues around antisocial behaviour in Inverclyde including through the Inverclyde Citizens' Panel, the Police Scotland 'Your view counts' survey; and tenant satisfaction surveys via local registered social landlords.

7.0 IMPLICATIONS

7.1 Finance

Financial Implications:

One off Costs

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report	Virement From	Other Comments
N/A					

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact	Virement From (If Applicable)	Other Comments
N/A					

7.2 Legal

The Antisocial Behaviour etc. (Scotland) Act 2004 places a statutory responsibility on local authorities to jointly prepare with Police Scotland an antisocial behaviour strategy for the authority area.

7.3 Human Resources

None.

7.4 Equalities

Equalities

(a) Has an Equality Impact Assessment been carried out?

X

YES

NO – This report does not introduce a new policy, function or strategy or recommend a substantive change to an existing policy, function or strategy. Therefore, no Equality Impact Assessment is required

(b) Fairer Scotland Duty

If this report affects or proposes any major strategic decision:-

Has there been active consideration of how this report's recommendations reduce inequalities of outcome?

X

YES – A written statement showing how this report's recommendations reduce inequalities of outcome caused by socio-economic disadvantage has been completed.

NO

(c) Data Protection

Has a Data Protection Impact Assessment been carried out?

X

YES – This report involves data processing which may result in a high risk to the rights and freedoms of individuals.

NO

7.5 Repopulation

N/A

8.0 CONSULTATIONS

- 8.1 The Antisocial Behaviour etc. (Scotland) Act 2004 requires local authorities to consult;
1. the Principal Reporter
 2. registered social landlords which provide or manage property in the authority's area; and
 3. such community bodies and other persons as the local authority considers appropriate.

All requirements of the legislation have been undertaken by Inverclyde Council.

9.0 BACKGROUND PAPERS

- 9.1 Inverclyde Council Education and Communities Committee 05 November 2019
'Inverclyde Draft Antisocial Behaviour Strategy 2020-25' (EDUCOM/84/19/HS)

Inverclyde Antisocial Behaviour Strategy 2020-2025

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Joint Foreword

The Antisocial Behaviour etc. (Scotland) Act 2004 requires the Local Authority and Chief Constable of Police Scotland to produce a strategy for dealing with antisocial behaviour. This strategy has been endorsed by the Inverclyde Alliance Board and the Inverclyde Community Safety Partnership, highlighting the breadth of partners in Inverclyde who respond to antisocial behaviour in Inverclyde.

This strategy sets out the legislative requirements of the Antisocial Behaviour etc. (Scotland) Act 2004. In addition to this, the Community Safety Partnership will produce an Antisocial Behaviour Policy Document, which sets out in more detail, how agencies will respond to antisocial behaviour in Inverclyde.

Whilst overall incidents of antisocial behaviour reported to both Inverclyde Council and Police Scotland have reduced over the previous three years, partners do acknowledge that antisocial behaviour has a serious impact on the lives of our residents and can have a negative impact on communities within Inverclyde.

We therefore have a crucial role to play in tackling antisocial behaviour. Partnership working continues to be of importance, with the need to deliver better, more targeted responses and services, and continuing to build on using shared resources. The Inverclyde Alliance and the Community Safety Partnership are committed to the continuous development of co-ordinated, effective, efficient services which together, meet the needs of our communities and deliver better outcomes for all.

Councillor Stephen McCabe, Leader of Inverclyde Council and Chair of Inverclyde Alliance

Chief Superintendent Alan Murray, Local Police Commander for Renfrewshire and Inverclyde Division.

1. Introduction

Antisocial Behaviour is defined in Section 143 of the Antisocial Behaviour etc. (Scotland) Act 2004 (The Act) if an individual ‘acts in a manner that causes or is likely to cause alarm or distress; or pursues a course of conduct that causes or is likely to cause alarm or distress, to at least one person who is not of the same household’. The legislation requires that ‘conduct includes speech; and a course of conduct must involve conduct on at least two occasions’.

Part 1 of The Act places a duty on the Local Authority and the Police to prepare an Antisocial Behaviour Strategy for the authority area. This strategy, in line with the legislation, will:

- outline the key principles, strategic context and the aims and objectives of the local authority and the Chief Constable in dealing with antisocial behaviour in Inverclyde (Section 1(1) of The Act);
- set out an assessment of the extent and type of occurrences of antisocial behaviour in Inverclyde (Section 3(a) of The Act);
- specify local arrangements for consulting and engaging with community bodies and other people (including young people) in each area where there are (or likely to be) occurrences of antisocial behaviour, on how to prevent and tackle antisocial behaviour in Inverclyde (Section 3(c) of The Act);
- specify the range of available services designed to prevent or tackle antisocial behaviour, which are available to all residents in Inverclyde (Section 3(d));
- set out the range of available services designed to support victims of antisocial behaviour in Inverclyde (Section 3(e) of The Act);
- specify the ways in which members of the public can report antisocial behaviour in Inverclyde (Section 3(e) of The Act);
- describe how Inverclyde Council and the Chief Constable of Police Scotland will co-ordinate the discharge of the functions in relation to tackling antisocial behaviour in Inverclyde (Section 3(f) of The Act);
- provide for the lawful exchange of information relating to antisocial behaviour between Inverclyde Council, the Chief Constable of Police Scotland, and any other relevant person (Section 3(f) of The Act); and
- outline the mechanism for keeping this strategy under review (Section 4(a) of The Act).

2 Context

National

The Antisocial Behaviour etc (Scotland) Act 2004 is the primary legislation for dealing with antisocial behaviour in Scotland. The Act sets out a range of responses made available to local authorities and Police Scotland ranging from the requirement of Local Authorities to jointly prepare and produce an antisocial behaviour strategy, to the dispersal of groups, closure of premises, dealing with noise nuisance and the environment, the regulation and registration of certain landlords as well as the application of Antisocial Behaviour Orders. There are also a number of other pieces of legislation which supports responses to antisocial behaviour such as:

- Human Rights Act 1998
- Regulation of Investigatory Powers (Scotland) Act 2000
- Housing (Scotland) Act 2001
- Equality Act 2010
- Housing (Scotland) Act 2010
- Housing (Scotland) Act 2014
- Data Protection Act 2018

'Promoting Positive Outcomes: Working Together to Prevent Antisocial Behaviour in Scotland' (2009) is the Scottish Government's national framework for tackling antisocial behaviour. The framework introduced four pillars to respond to antisocial behaviour: prevention; integration; engagement; and communication. Key to achieving the aims of the prevention pillar was an update to a PIER (Prevention, early Intervention, Enforcement and Rehabilitation) model as introduced in national guidance in 2004. The Promoting Positive Outcomes document defined the components of the PIER model as:

- **Prevention:** requires foresight and planning in terms of putting measures which are likely to create a physical and social environment where antisocial behaviour is less likely to arise. Such measures can start before the antisocial behaviour is evident through a programme of proactive elements such as CCTV and a strong focus on education, support, community engagement and the creation of strong sustainable family environments;
- **Intervention:** Early and effective intervention includes putting in place measures that will help to address problems at the earliest opportunity both in relation to individuals and communities. A variety of approaches and services from a range of statutory and voluntary agencies are needed to provide the choices and chances required to offer opportunities to divert people away from antisocial behaviour;
- **Enforcement:** Enforcement should be considered when effective interventions have been tried, failed or deemed not appropriate. Enforcement requires to be appropriate, proportionate and timely and supported by intervention, education, support and rehabilitation; and
- **Rehabilitation:** There is a need to understand and assess the needs of individuals and communities in order to provide long-term solutions. An understanding and perception of the impact of ASB is necessary to fully break the cycle of offending and to provide the focus for services to fully integrate to deliver long-term solutions.

Throughout the model education and support form a vital thread throughout and are crucial to the success of each individual component of the revised PIER model.

The Community Empowerment (Scotland) Act 2015 places a legal duty on community planning partners to demonstrate they are making a significant difference to the lives of their residents through the planning and delivery of local outcomes and the involvement of community bodies at all stages of community planning.

The National Performance Framework (NPF) provides a clear vision for Scotland with broad measures of national wellbeing covering a range of economic, health, social and environmental indicators and targets. In respect of antisocial behaviour the relevant national outcome is that 'we live in communities that are inclusive, empowered, resilient and safe'.

Local

The Inverclyde Alliance (Community Planning Partnership) provides the overarching strategic direction for tackling antisocial behaviour in Inverclyde. The Inverclyde Antisocial Behaviour Strategy will be scrutinised through the Community Safety Partnership Strategic Group which is made up of representatives from Inverclyde Council, Police Scotland, Inverclyde HSCP, The Scottish Fire & Rescue Service, Scottish Ambulance Service, Inverclyde Housing Association Forum, CVS Inverclyde and Your Voice Inverclyde.

Delivery of this strategy and its associated policy document and improvement action plan will be overseen by the Inverclyde Community Safety Partnership Coordinating Group and progress is reported regularly to its parent group the Inverclyde Community Safety Partnership Strategy Group.

The Inverclyde Local Outcomes Improvement Plan (LOIP) 2017/22 sets out the outcomes that the community planning partners in Inverclyde, known as the Inverclyde Alliance, will seek to improve. These outcomes aim to improve the wellbeing and quality of life of the residents of Inverclyde, with a particular focus on reducing inequality and poverty. The LOIP focuses on three key priority areas: Repopulation; Reducing Inequalities; and Environment, Culture and Heritage. This strategy will work in the context of these themes.

There are also a number of other local key policy documents which are set out in detail at Appendix 1 to this strategy..

3 Strategic Themes

The Community Safety Partnership Strategy Group endorsed a Community Safety Strategic Assessment in 2019 which has three outcomes of reducing violence, crime and disorder in our communities; reducing unintentional harm and injury in our communities; and promoting community resilience. There is an associated improvement action plan across the three outcomes with antisocial behaviour-related improvements featuring in two of these outcomes.

Inverclyde's antisocial behaviour strategy is arranged into four key themes: prevention; early intervention; enforcement and rehabilitation.

Prevention

The partnership will aim to:

- introduce resources designed to divert people from behaving in an antisocial manner;
- put in place measures that will create an environment where antisocial behaviour is less likely to occur. This includes the use of permanent and mobile CCTV facilities as well as inspections of areas where antisocial behaviour is occurring and opportunities to reduce antisocial behaviour;
- in terms of local housing providers, have an appropriate Allocations Policy;
- make use of media designed to prevent and tackle antisocial behaviour;
- undertake, where appropriate, joint Police/Community Warden patrols in areas affected by antisocial behaviour;
- work with relevant bodies to encourage the responsible sale of age restricted products; and
- work with relevant bodies to deliver community safety/antisocial behaviour messages within schools and youth work settings.

Early intervention

The partnership will aim to:

- identify those who behave antisocially at the earliest possible stage through effective information sharing;
- send advice letters sent to parents if a child/young person has been found acting in an antisocial manner. The advice letter may be sent either by Police Scotland or Inverclyde Council;
- deploy resources via the use of multiagency tasking and coordinating arrangements.
- use community mediation whereby neighbourhood disputes can be dealt with and resolved at an early stage;
- work alongside and assist private landlords in addressing the antisocial behaviour of their tenants; and
- through the Community Learning and Development Youth Work Sub Group, work with partners to provide diversionary activities to young people.

Enforcement

The partnership will aim to:

- appropriately use the powers made available to partners under the Antisocial Behaviour etc. (Scotland) Act 2004, the Housing Scotland Act 2014 and other relevant legislation;
- use the powers made available to Police Scotland by the Lord Advocate in respect of antisocial behaviour Fixed Penalty Notices and Recorded Police Warnings. Offences and legislation for which an antisocial behaviour Fixed Penalty Notice can be issued are listed under Part II of the Antisocial Behaviour etc. (Scotland) Act 2004; and
- proportionately apply to the Sheriff Court for Antisocial Behaviour Orders (ASBOs) and evictions, serving Fixed Penalty Notices and using powers under Parts 7 and 8 of the Antisocial Behaviour etc. (Scotland) Act 2004 in respect of private landlords.

Rehabilitation

The partnership will aim to:

- use the Rapid Rehousing Transition Plan (RRTP) which is a new planning framework for local authorities and their partners to transition to a rapid rehousing approach. The RRTP and the Housing First options seeks to offer appropriate support to those people who experience homelessness in Inverclyde and are likely to experience complex support needs including those affected by of the perpetrators of antisocial behaviour; and
- use the short Scottish secure tenancy for antisocial behaviour (Short SST) by social landlords to encourage tenants or members of their household who repeatedly engage in antisocial behaviour, to stop the behaviour and sustain their tenancy. This can be achieved by removing some tenancy rights without the need for court action. Conversion of a full Scottish Secure Tenancy to a Short SST will allow those responsible for antisocial behaviour to receive support that will assist them to change conduct which may allow them and members of their neighbourhood to sustain their tenancies long term.

4 Assessment of Antisocial Behaviour in Inverclyde

The following graphs show the extent of antisocial behaviour complaints within Inverclyde made to Inverclyde Council and Police Scotland between April 2016 and March 2019, with a comparison made to the periods April 2017 to March 2018 and April 2016 to March 2017.

In terms of locations, the graphs are split into locality areas. For more information on localities please visit <https://www.inverclyde.gov.uk/localities>

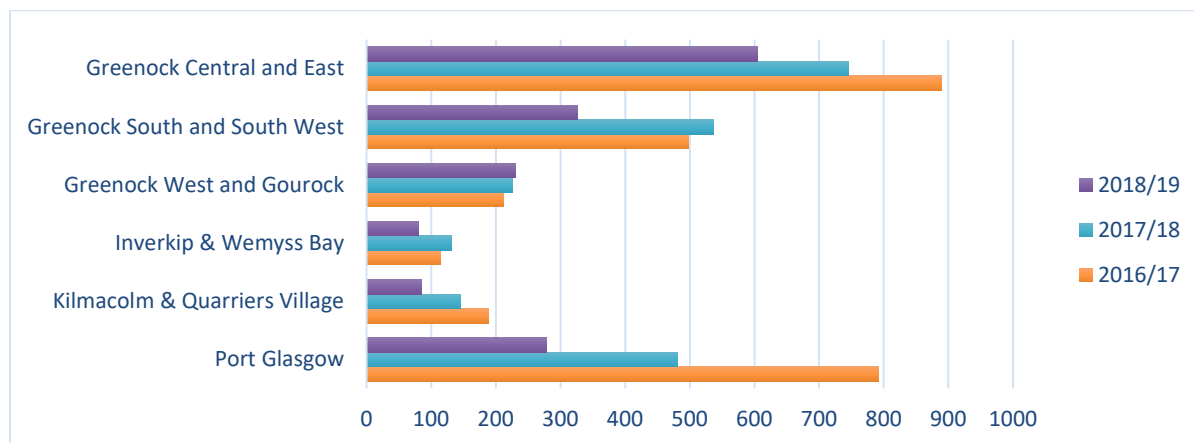


Chart 1 – Number of ASB incidents reported to Inverclyde Council, by locality area

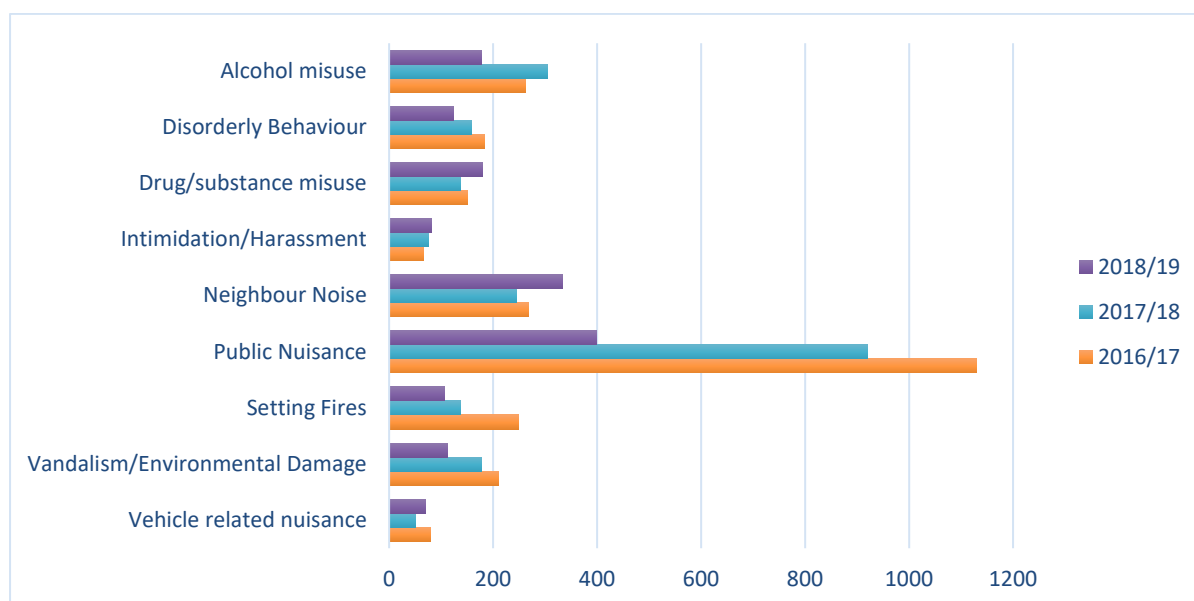


Chart 2 – Number of ASB incidents reported to Inverclyde Council, by type of complaint

All areas witnessed a reduction in antisocial complaints made to Inverclyde Council with the exception of Greenock West & Gourrock, which increased by 2% from 2017/2018 to 2018/2019. Both Kilmacolm & Quarriers Village and Port Glasgow recorded the biggest fall of 42% from 2017/2018 to 2018/2019. Overall, antisocial behaviour complaints reduced by 39% compared to 2016/2017.

Complaints of public nuisance reduced by 57% in 2018/19 compared to 2017/2018. Alcohol misuse calls reduced by 42% over the same period. Neighbour noise and drug/ substance misuse calls increased by 36% and 31% respectively over the same period.

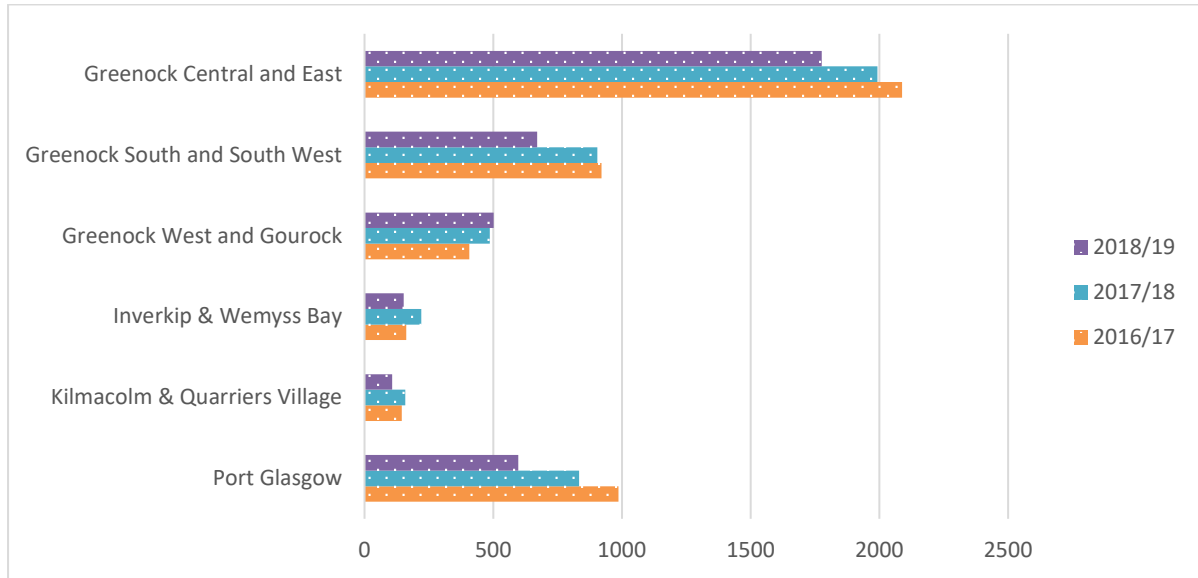


Chart 3 – Number of ASB incidents reported to Police Scotland, by locality area

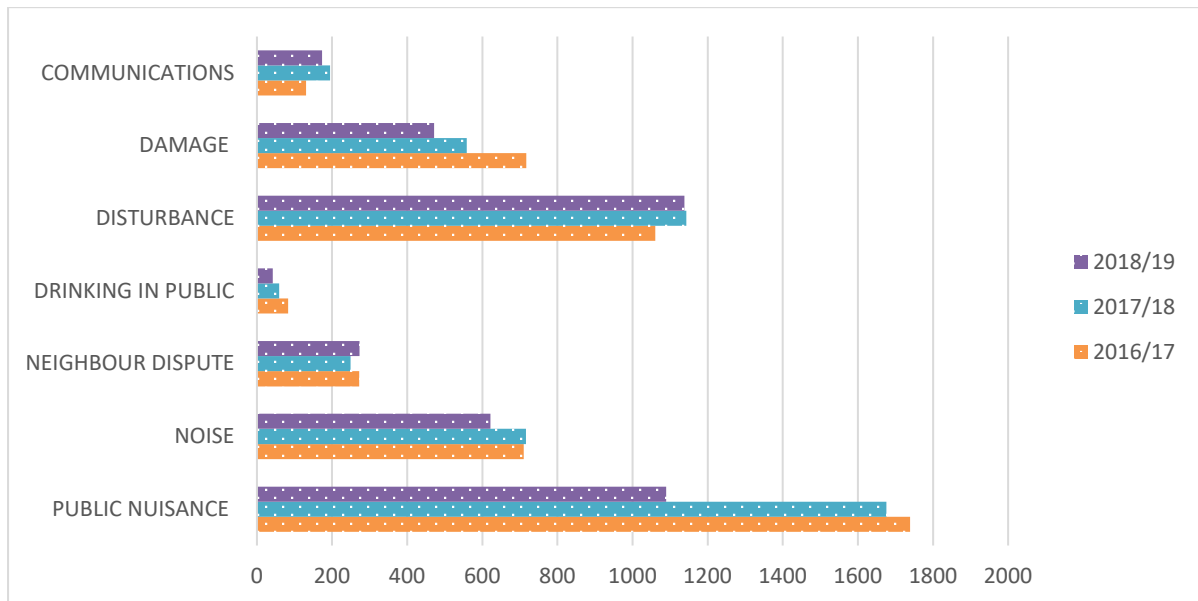


Chart 4 – Number of ASB incidents reported to Police Scotland, by type of complaint

All areas witnessed a reduction in antisocial complaints made to Police Scotland with the exception of Greenock West & Gourrock, which increased by 3% from 2017/2018 to 2018/2019. Kilmacolm & Quarriers Village recorded the biggest fall of 32% followed by Inverkip & Wemyss Bay with a reduction of 31% from 2017/2018 to 2018/2019. Overall, antisocial behaviour complaints reduced by 19% compared to 2016/2017.

Complaints of public nuisance reduced by 35% in 2018/19 compared to 2017/2018. Noise reduced by 13% over the same period. Neighbour disputes increased by 10% over the same period.

5. Community Engagement

Across Inverclyde there is provision for 11 Community Councils, with representatives from Police Scotland and Inverclyde Council's Community Warden Service attending meetings. This allows both services to provide an update of activity within the community council area as well as giving the Community Council the opportunity to raise issues. Inverclyde Council's Community Safety Unit produces a monthly community safety report which is available on the Council's website.

In addition, there are a number of other community-based groups across Inverclyde who regularly engage directly with Police Scotland and Inverclyde Council's Community Warden Service.

There is also the opportunity to engage with a number of communities of interest groups across Inverclyde such as youth related groups, health based groups and other groups within Inverclyde.

6. Resources and Services

The list below provides examples of the resources and services in Inverclyde who can respond to antisocial behaviour.

Inverclyde Council Community Warden Service	(Police Scotland Community Policing Team
Inverclyde Council Antisocial Behaviour Investigations Team	Police Scotland Response Teams Scottish Fire & Rescue Service
Inverclyde Council Environment and Enforcement Team	Cloch Housing Association Larkfield/Link Housing Association
Inverclyde Council CCTV	Oak Tree Housing Association
Inverclyde Council Environment and Public Protection Team	River Clyde Homes
Inverclyde Council Community Learning and Development	Victim Support (Scotland)

7 Support for Victims of Antisocial Behaviour

All partners recognise the impact that antisocial behaviour can have on those who are experiencing it.

Inverclyde Council operates a Community Warden Service who respond to calls and provide proactive patrols relating to community safety issues and antisocial behaviour.

Community Wardens are operational from 13:00hrs to 23:30hrs and can be contacted on 0800 01 317 01.

Members of the public can also speak to an antisocial behaviour investigator to discuss options or seek advice and can be contacted between 09:00hrs and 17:00hrs on 01475 714204.

Reports of antisocial behaviour can also be made via email to ASBINT@inverclyde.gov.uk

Inverclyde Council has a duty to investigate and control noise nuisance within their area and does this through the Environmental Protection Team. The team works in partnership with the Social Protection Team in providing an Out of Hours Service which allows officers to visit complaints out with office hours. Other partnership links exist with the Social Protection Team, the Community Wardens and Police Scotland in order to provide a joint approach towards reducing anti-social behaviour.

8. Information Sharing

Section 139 of The Act contains provisions that allow agencies involved in tackling antisocial behaviour to share relevant information. There are a number of relevant information sharing protocols as well as meeting forums where relevant information can be shared.

9. Review of the Strategy

The Community Safety Partnership Coordinating Group has responsibility for the delivery of the Community Safety Partnership Strategic Assessment which includes the provision of responding to antisocial behaviour. The Coordinating Group will provide an annual update to the Community Safety Partnership Strategy Group.

The Coordinating Group has identified a need for a policy document which sets out how services and agencies respond to antisocial behaviour in Inverclyde particularly when a partnership response is required. This policy document has been identified as an improvement action and will be progressed during year one of the strategy. In addition to this, other responses to antisocial behaviour have been identified within the Community Safety Strategic Assessment and are subject to regular review as well as regular scrutiny by the Community Safety Partnership Strategy Group.

Associated Strategies, Plans and Policies

The following is a list of associated strategic and plans for Inverclyde. The author of the report is in brackets.

Local Police Plan (Inverclyde) 2017/20	(Police Scotland)
Inverclyde Outcomes Improvement Plan 2017/22	(Inverclyde Alliance)
Inverclyde Strategic Needs Assessment 2017	(Inverclyde Alliance)
Local Fire & Rescue Plan for Inverclyde (Rescue Service)	(The Scottish Fire & Rescue Service)
Inverclyde Council Corporate Plan 2018/22	(Inverclyde Council)
Inverclyde HSCP Strategic Plan 2019/24	(Inverclyde HSCP)
Inverclyde HSCP Strategic Needs Assessment 2019	(Inverclyde HSCP)
Community Learning and Development in Inverclyde 19/22	(Inverclyde Council)
Inverclyde Local Housing Strategy 2017/22	(Inverclyde Council)
Inverclyde Alcohol and Drugs Partnership Strategy	(Inverclyde HSCP)
Oak Tree Housing Association Estate Management Policy (Association)	(Oak Tree Housing Association)
Cloch Housing Association Antisocial Behaviour Policy	(Cloch HA)
Larkfield Housing Association Anti-Social Behaviour Policy	(Larkfield HA)
River Clyde Homes Antisocial Behaviour Policy	(River Clyde Homes)
Rapid Rehousing Transition Plan (HSCP)	(Inverclyde Council/ HSCP)